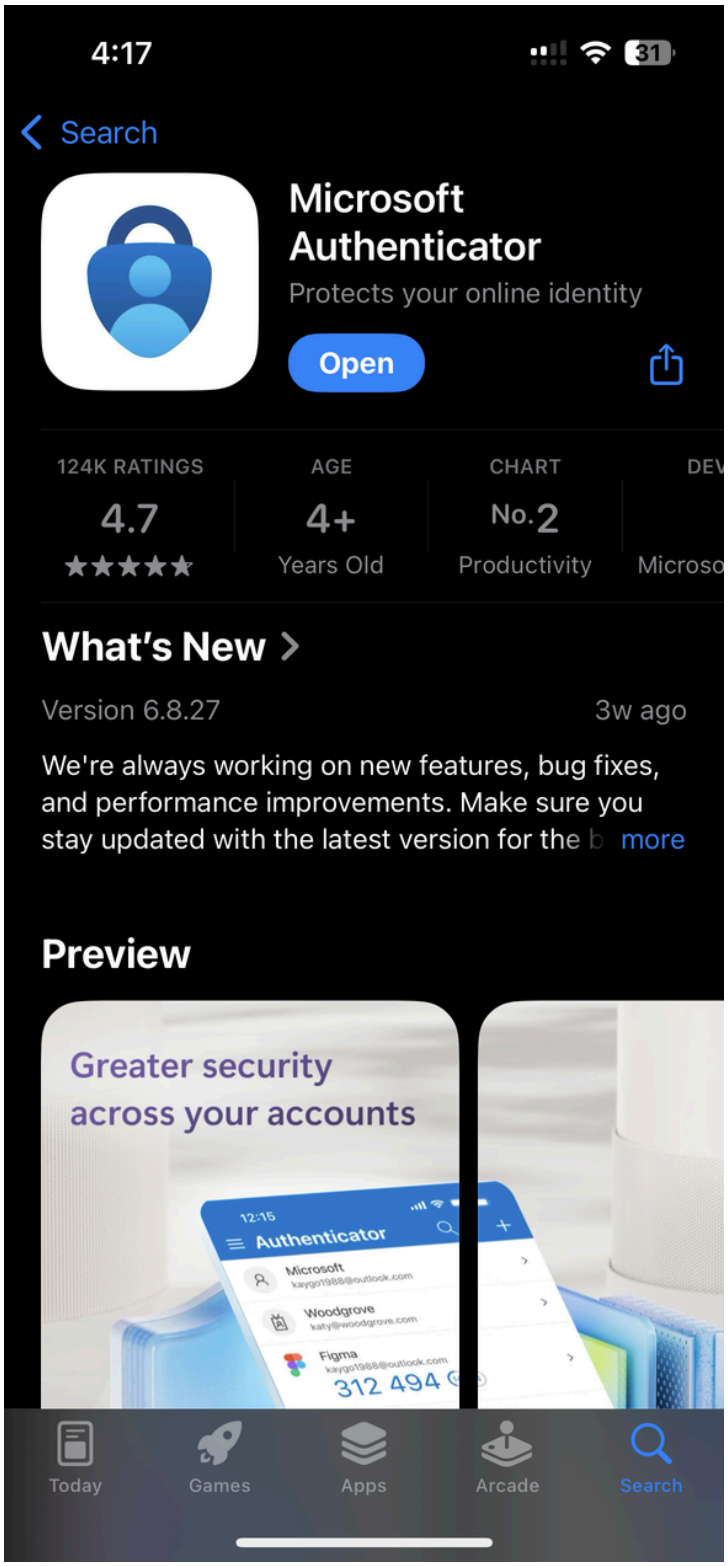
Solicitor Guide to 2-Factor Authentication | Quantum Cloud

Installing the Authenticator App

Quantum Cloud is protected with 2-factor authentication. The guide below shows how to download and install the 2-factor authentication app Microsoft Authenticator.

Microsoft Authenticator is straightforward and free to use. It can be installed through Google Play (Android users) or the App Store (Apple users).

Kindly be aware that there are certain applications that mimic the appearance of the Microsoft Authenticator app. Please be careful and only install the official Microsoft Authenticator app onto your mobile device.

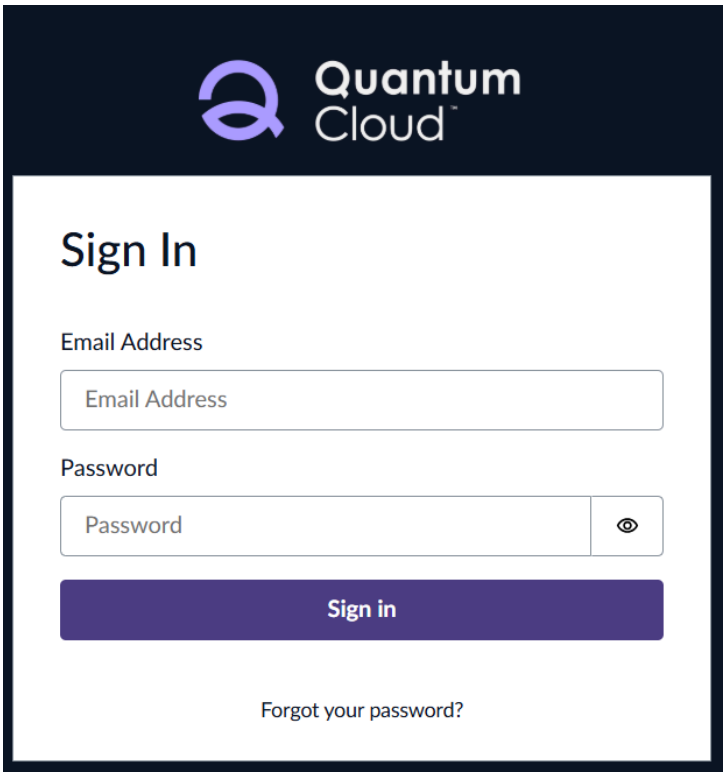


Logging on to Quantum Cloud

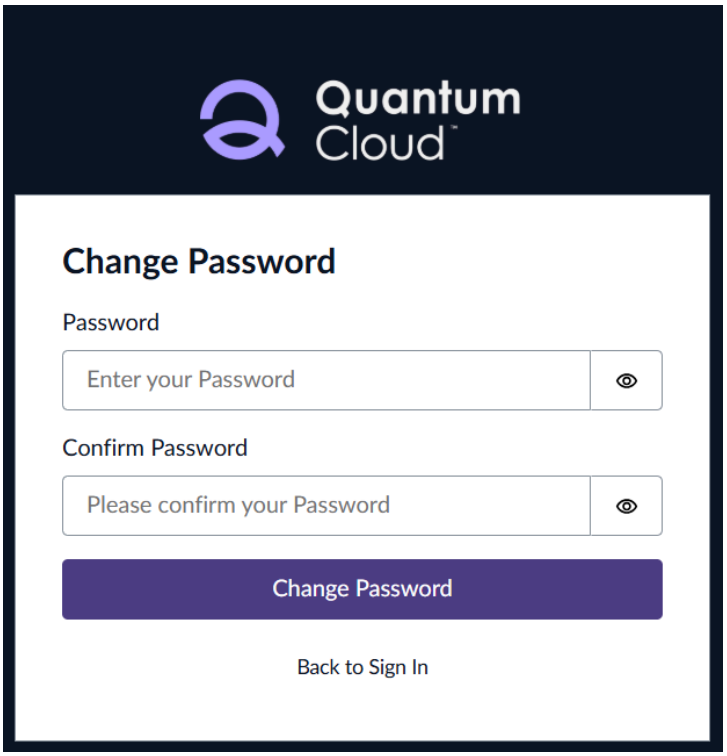
Once you have been added as Quantum user, a link will be emailed to you, inviting you to create an account. Click on the link and enter the username and password provided in the email.

This email is your invitation to access Quantum Family Forms. Your username is frjeditor@classlegal.com and your temporary password is mq5wgzhq Please logon to your account at quantum.classlegal.com
and change your password to one you will remember.

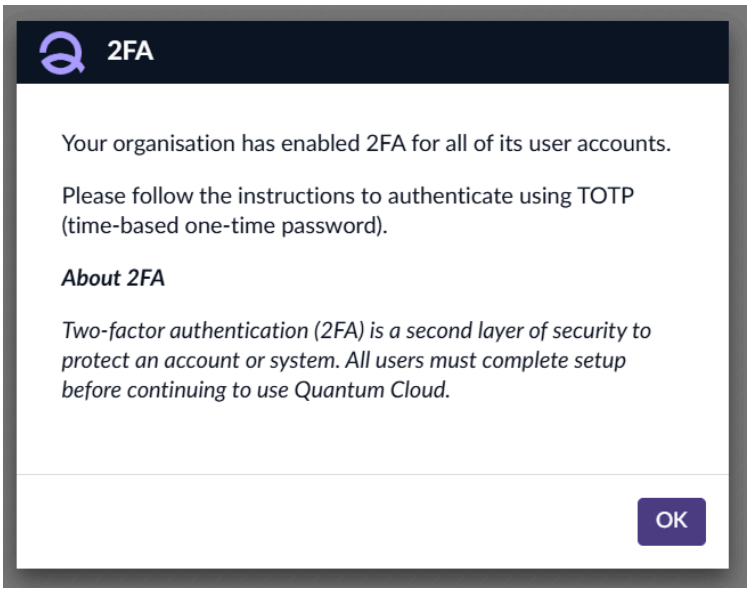
Click on the link to quantum.classlegal.com and enter the username and password provided in the email.



You will then be prompted to change your password.

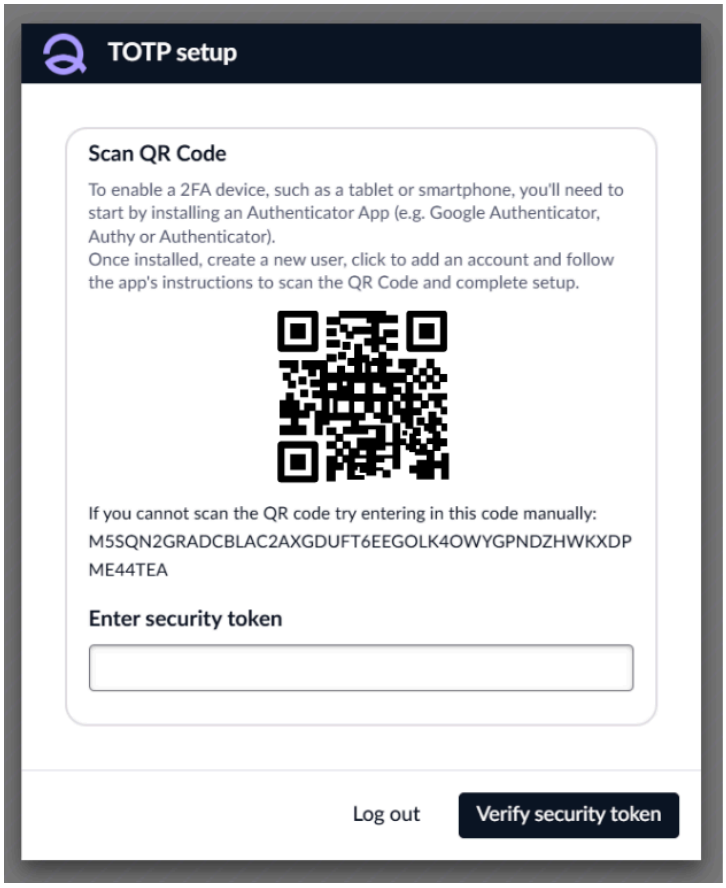


Next, you will be asked to set up 2-factor authentication.

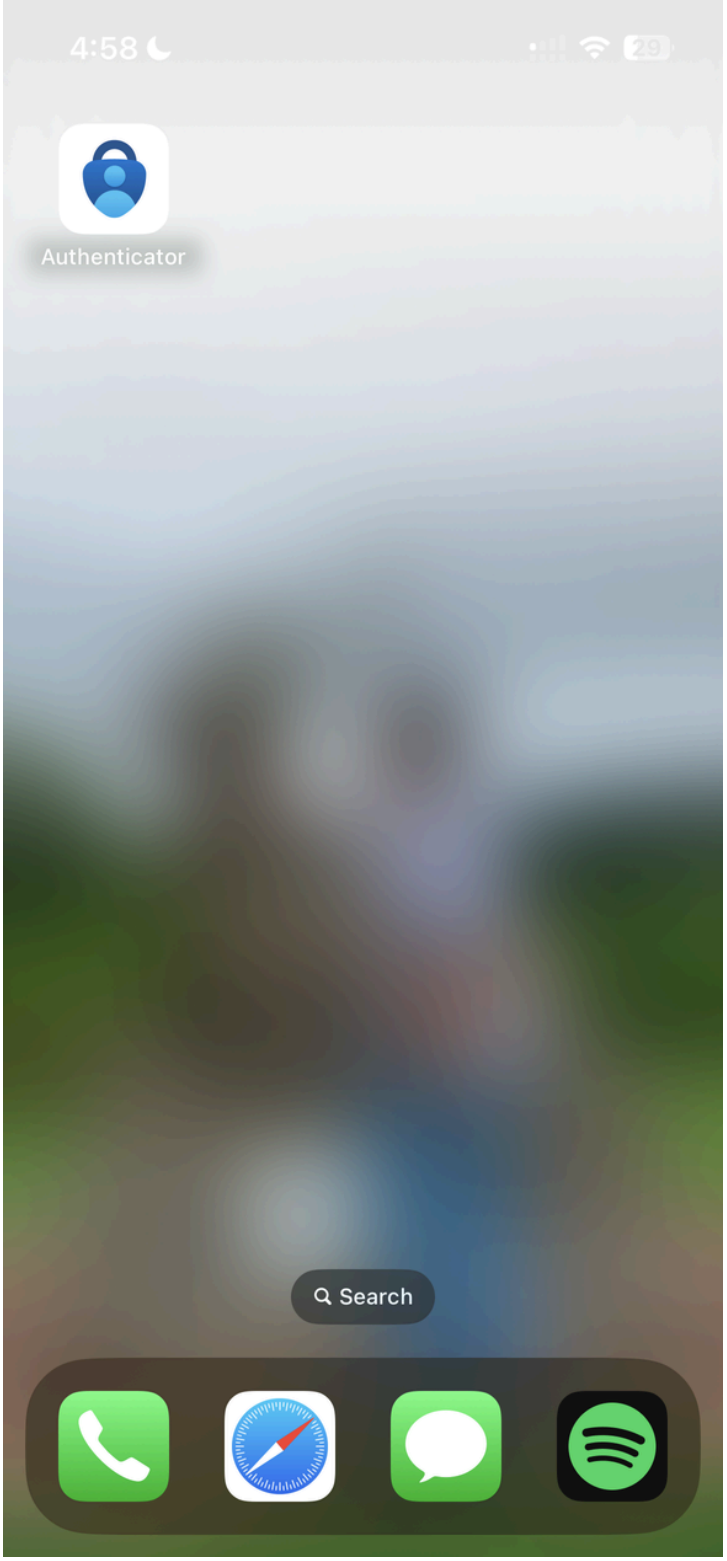


Setting up the 2-Factor Authentication

When you click 'OK' a QR code will appear on the screen.



Open the Microsoft Authenticator app that you have downloaded to your mobile device.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Authenticator
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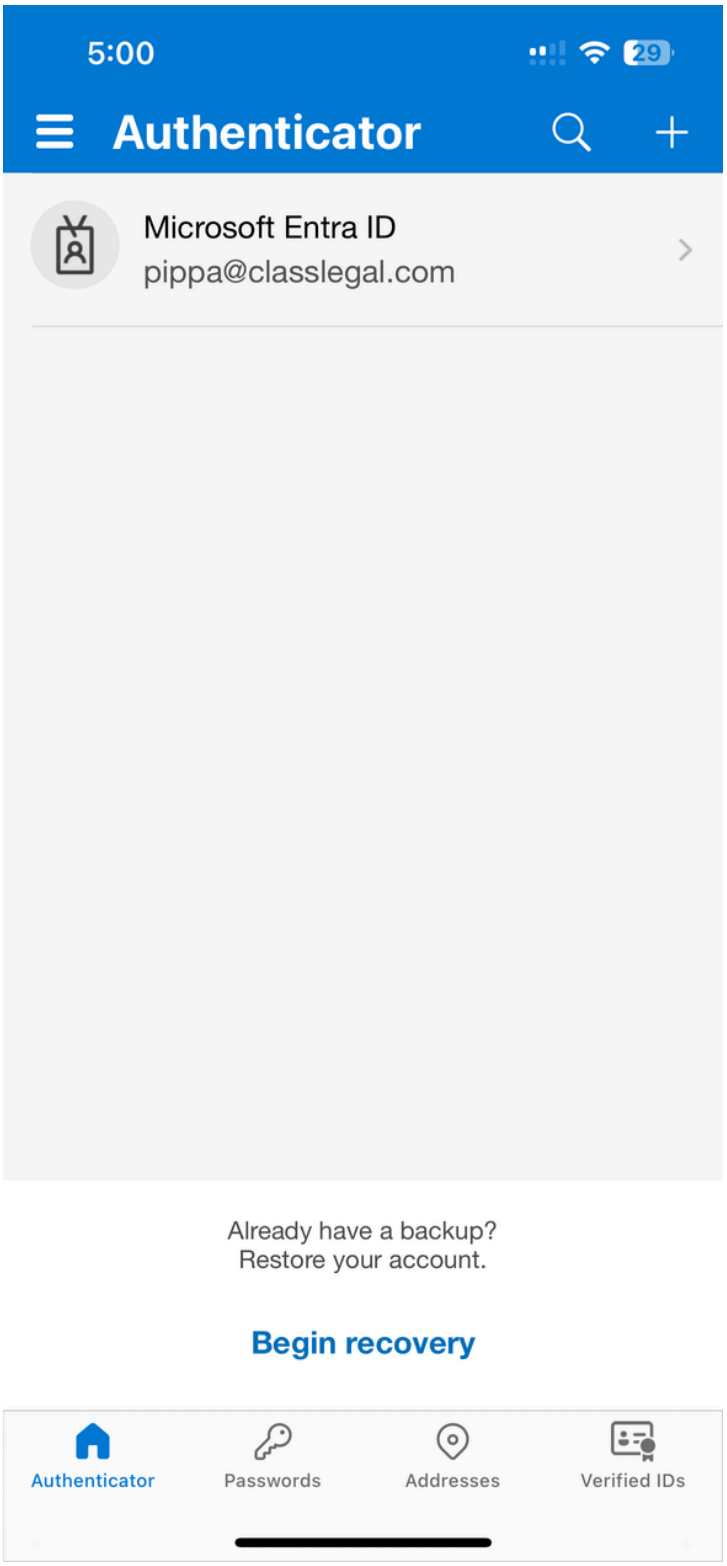
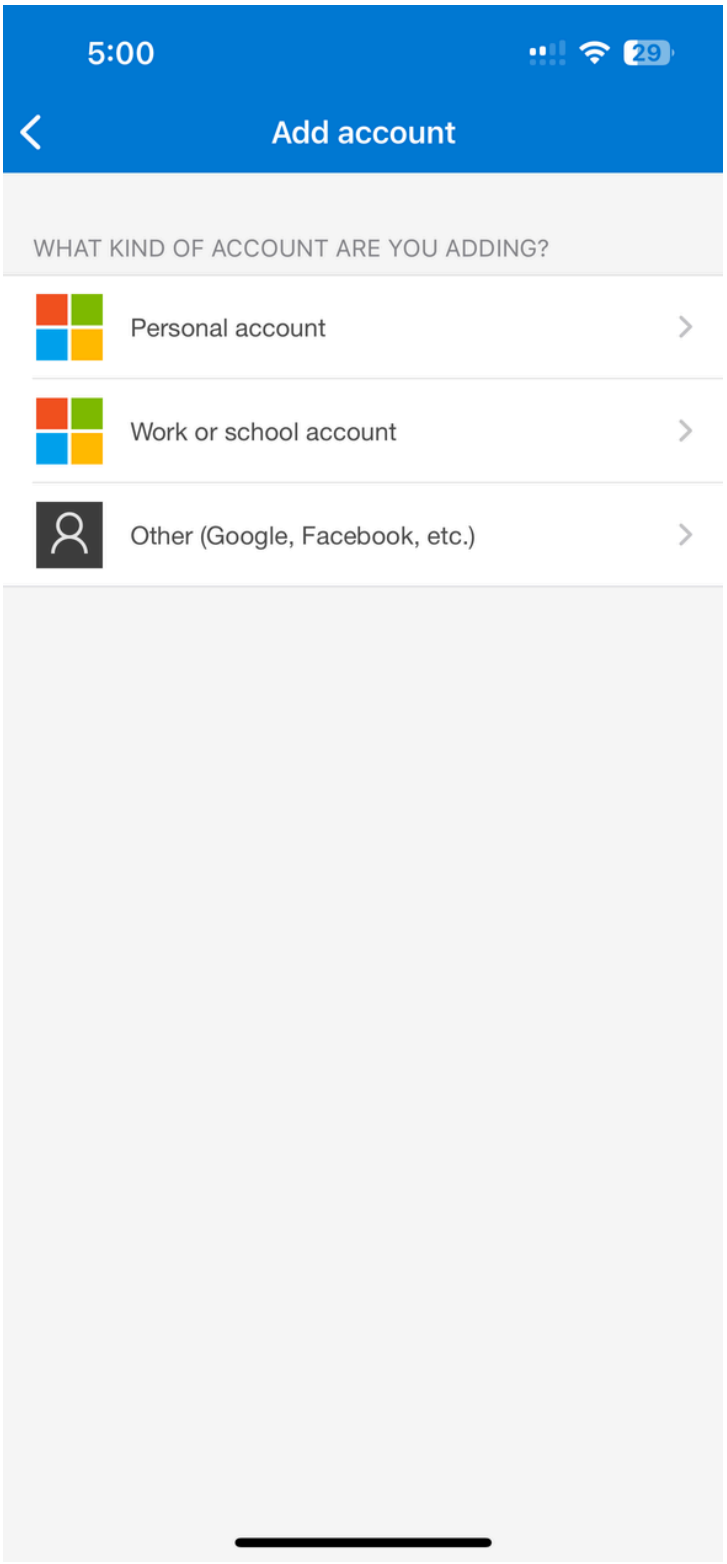
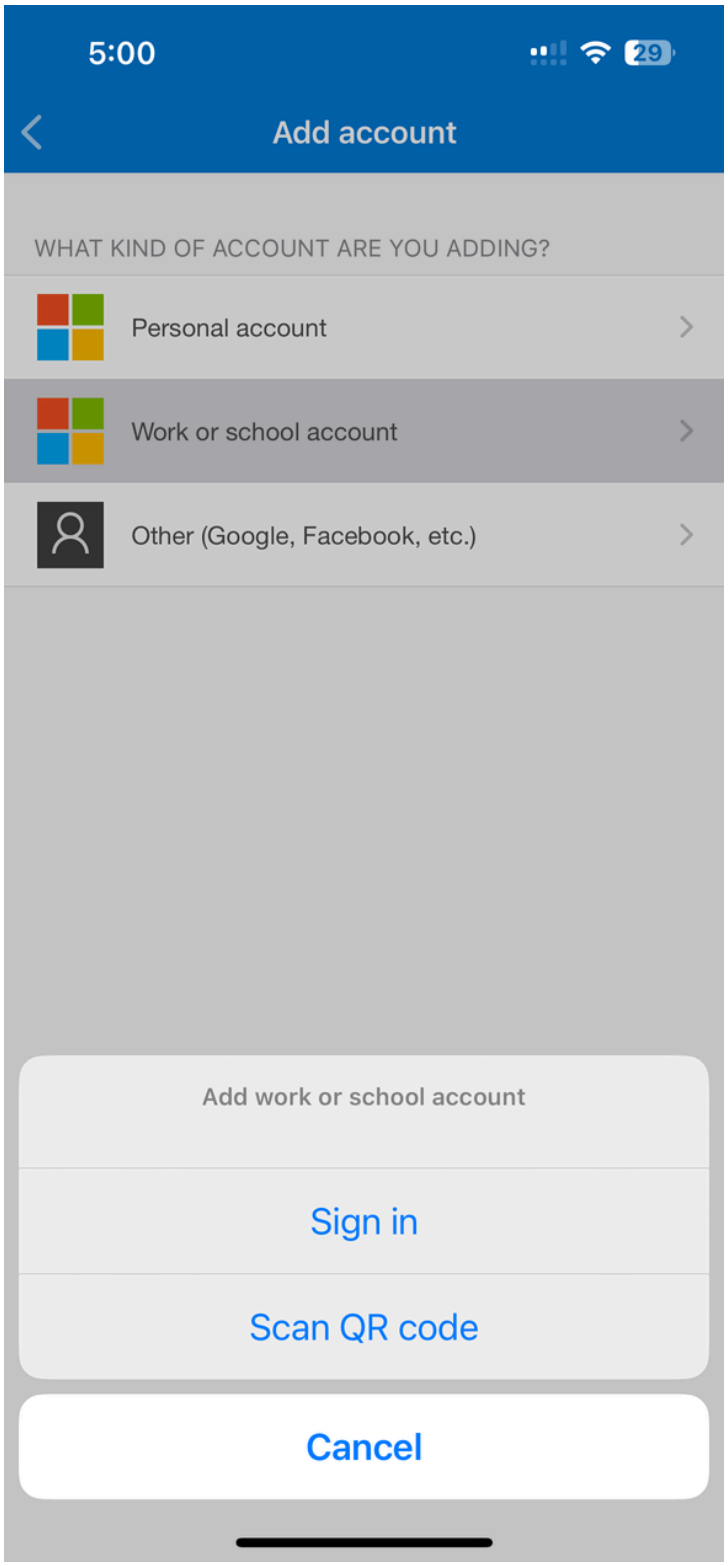


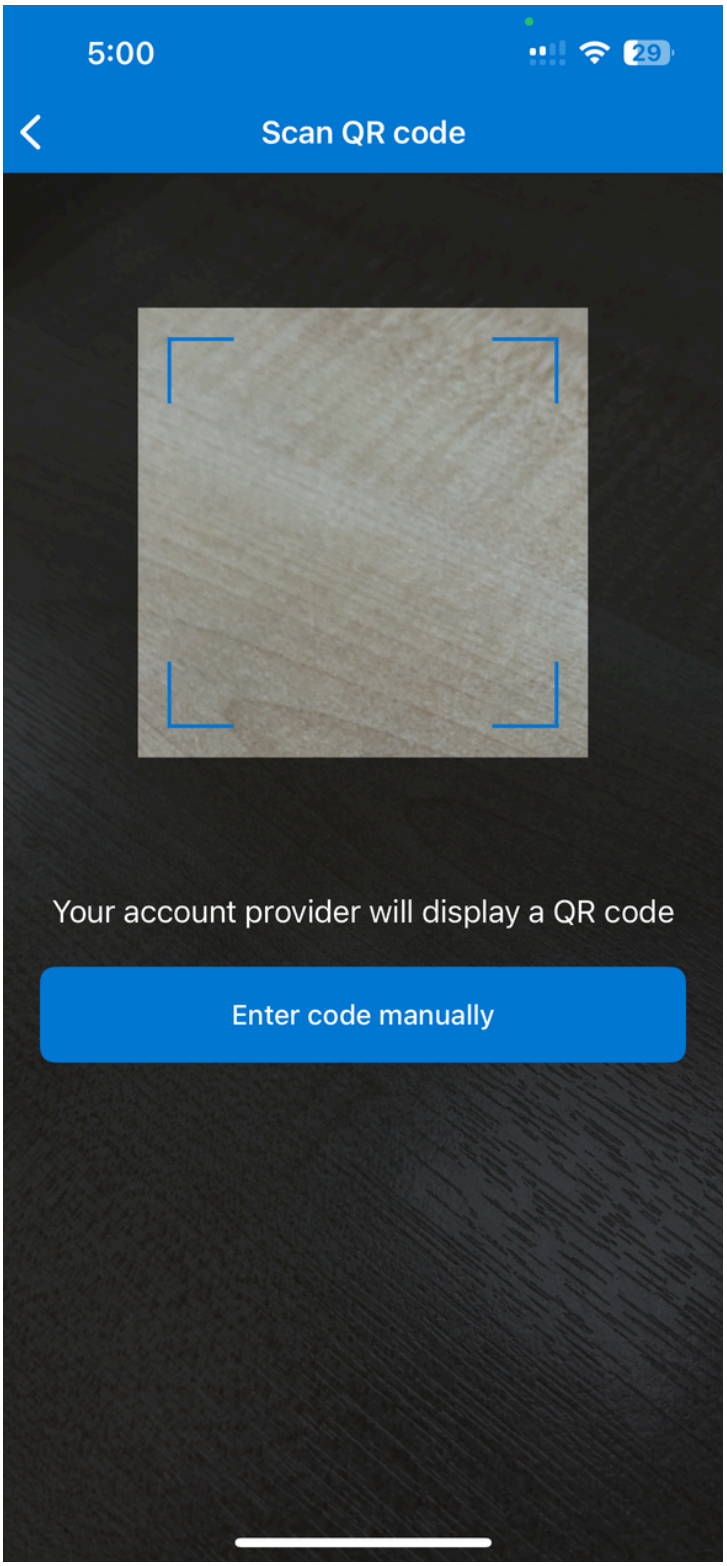
Tap the 'plus symbol' at the top of the Microsoft Authenticator screen.



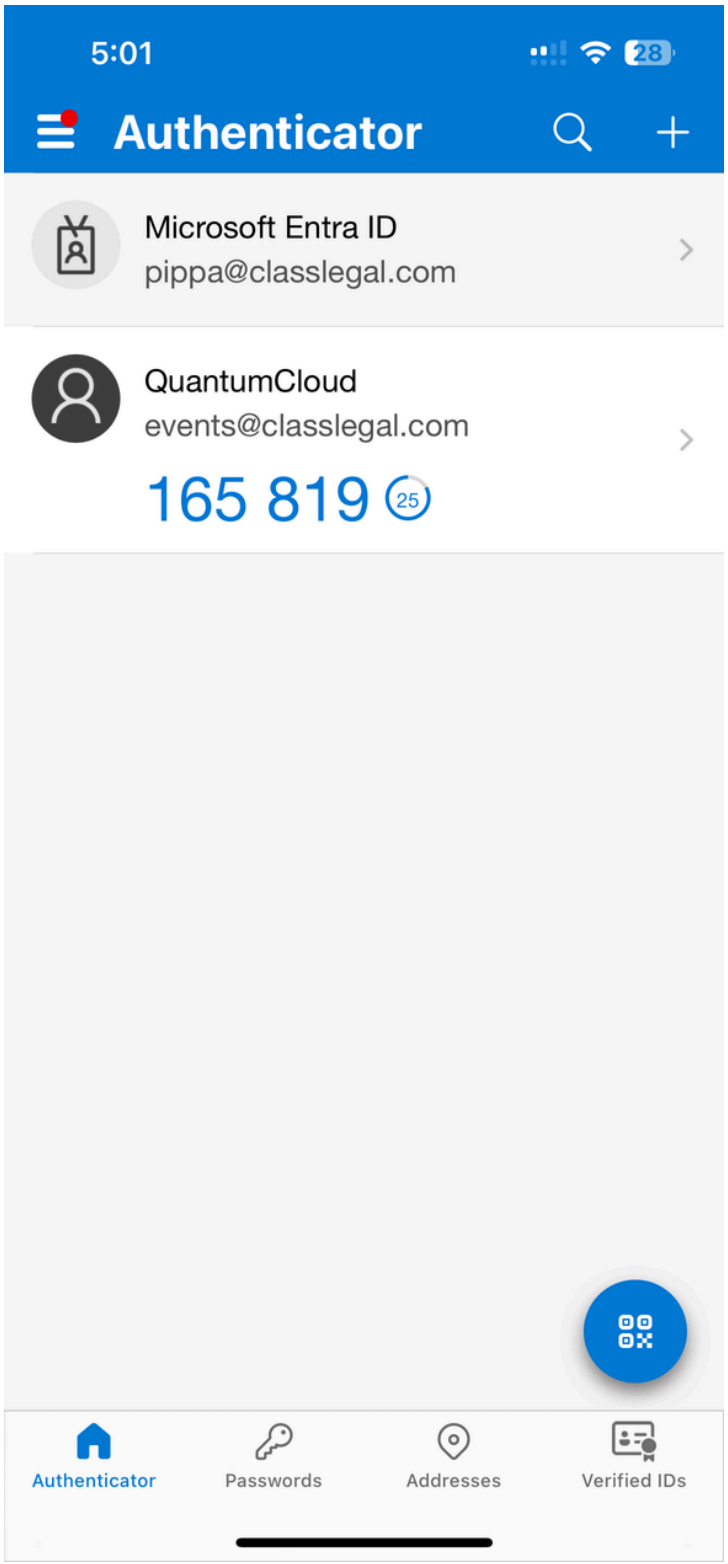
Select ‘Work or school account’.



Click on the 'Scan QR Code' button at the bottom of your screen. This will open your camera, point the camera at the QR code to scan it.



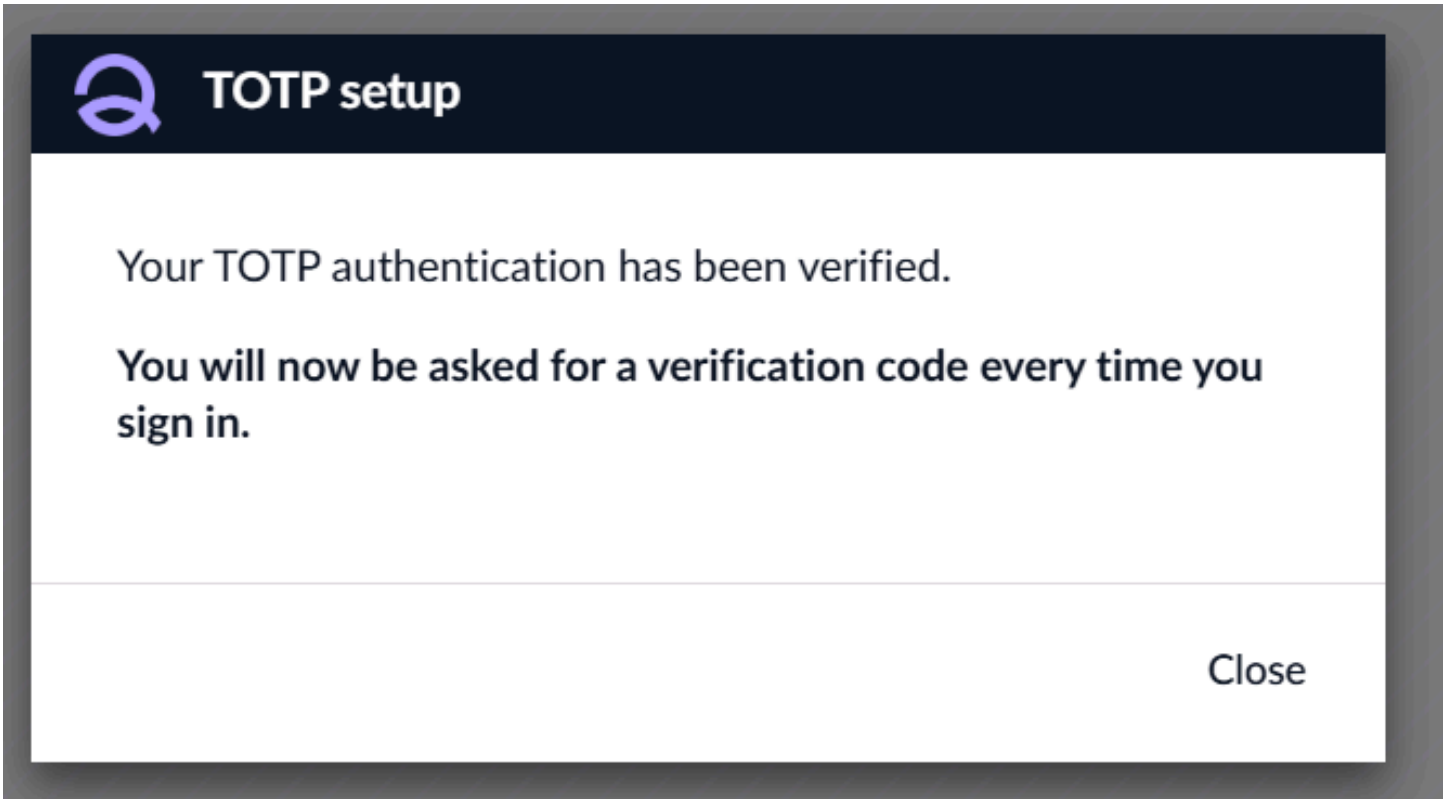
A Quantum Cloud account will be created, with a 6 digit code underneath and a timer next to it.



Enter the 6 digit code, without any spaces, into the 'Enter security token' box on your Quantum screen and click ‘Verify security token’.

Please note, the code will change every 30 seconds as indicated by the timer, please ensure you input the code within the 30 second time frame.

You will now be successfully logged in to your Quantum Cloud account.



In future, each time you need to login to Quantum Cloud, you need to open the authenticator app and enter the code in to the login screen when prompted.

If you have any questions or need support please email us at info@classlegal.com or call us on 01652 652222. We are open from 9am-5.30pm, Monday to Friday.